

THEME 5 TRAVEL LISTENING SKILL (SUNSHINE)

A. Listen to the dialogues and complete them (Tapescript 25)

Dialogue 1

Customer : Excuse me, _____ please.

Receptionist : Certainly, sir. Would you like a _____ or a double room?

Customer : A _____ please. My wife and I will stay.

Receptionist : Alright, sir. And when will you check out?

Customer : On Monday if everything goes as planned.

Receptionist : Pardon? Sorry, did you say Monday?

Customer : Yes.

Receptionist : That will be £450, sir. _____ or credit card?

Customer : I don't have cash on me. _____, please.

Dialogue 2

Restaurant Host : This is Red Lion Restaurant. How may I help you?

Customer : Hello, _____, please.

Restaurant Host : One moment, please. Let me check the availability for tonight... Yes, sir. We're available.
_____ ?

Customer : It's going to be a little late like 9-9.30. Would that be OK?

Restaurant Host : Certainly. The kitchen doesn't close until 11.30. So, don't worry about it, sir.

Customer : One more thing... _____. I hear people are smoking outside.

Restaurant Host : Sure. _____. But, as of last year, smoking within the restaurant even if it's outside is prohibited. Anyway, can I get your name for the reservation, please?

Customer : Of course, it's Adam Wheeler.

Restaurant Host : Alright, see you tonight sir.

Tapescript 25

Dialogue 1

Customer: Excuse me, I'd like to book a room, please.

Receptionist: Certainly, sir. Would you like a single or a double room?

Customer: A double room please. My wife and I will be staying.

Receptionist: Alright, sir. And when will you check out?

Customer: On Monday if everything goes as planned.

Receptionist: Pardon? Sorry, did you say Monday?

Customer: Yes.

Receptionist: That will be £450, sir. Cash or credit card?

Customer: I don't have cash on me. Put it on my card, please.

Dialogue 2

Restaurant Host: This is Red Lion Restaurant. How may I help you?

Customer: Hello, I'd like to book a table for two for tonight, please.

Restaurant Host: One moment, please. Let me check the availability for tonight... Yes, sir. We're available. What time will you arrive?

Customer: It's going to be a little late like 9-9.30. Would that be OK?

Restaurant Host: Certainly. The kitchen doesn't close until 11.30. So, don't worry about it, sir.

Customer: One more thing... We would like to be seated inside if possible. I hear people are smoking outside.

Restaurant Host: Sure. No problem. But, as of last year, smoking within the restaurant even if it's outside is prohibited. Anyway, can I get your name for the reservation, please?

Customer: Of course, it's Adam Wheeler.

Restaurant Host: Alright, see you tonight sir.